

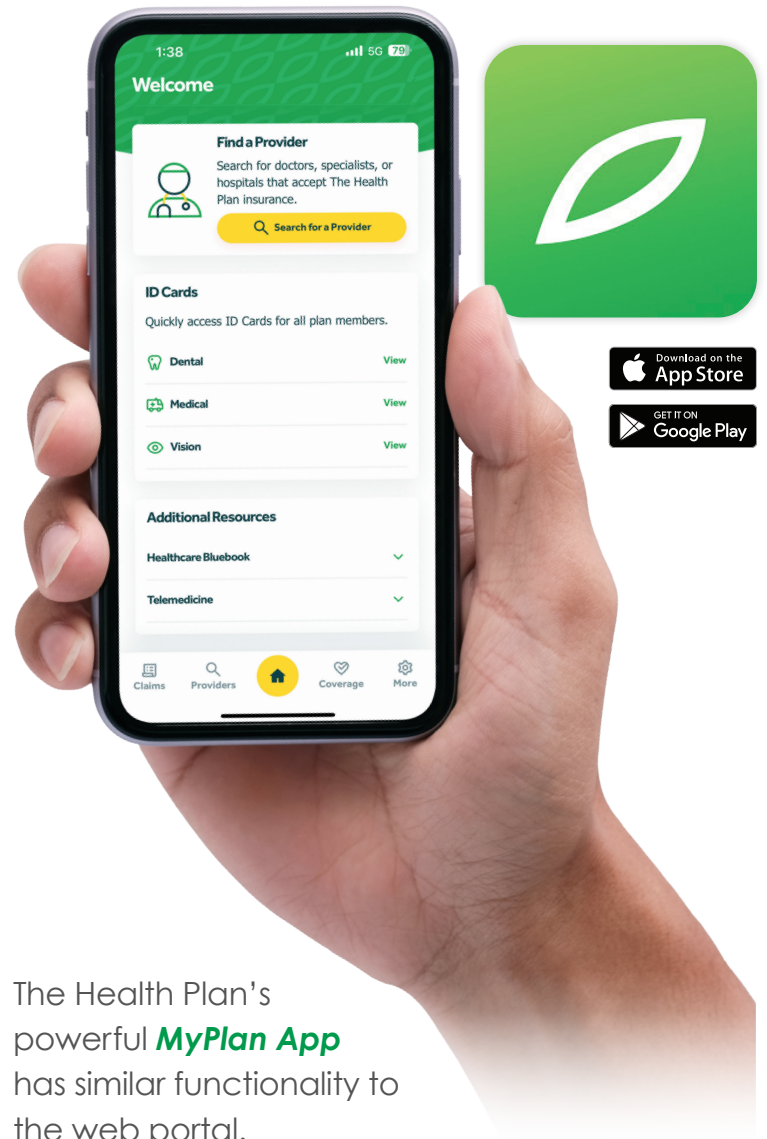
we are your health care concierge



We are committed to providing you superior service in a way that is convenient for you. Access information you need 24/7. Easily manage your personal information through our secure member portal at **myplan.healthplan.org**.

- View and print your member ID card
- Check eligibility of you and your dependents
- Find a provider
- View EOBs electronically*
- Check claim status
- Access and utilize personalized wellness tools
- View benefit documents*

* If you prefer a paper copy, call Customer Service at **1.888.816.3096 (TTY: 711)**. You can also change your preferences in the member portal, under My Account. Please refer to **healthplan.org** for information regarding member rights and responsibilities and to view the latest newsletters.



The Health Plan's powerful **MyPlan App** has similar functionality to the web portal.

From the convenience of your mobile device you may:

- Sign up for text messages and alerts
- Find a provider
- View your:
 - Virtual ID card
 - Coverages
 - Claims
 - Deductibles
 - Copays



Stay up-to-date with news and the latest information by liking and following us on **facebook.com/thehealthplan**.