



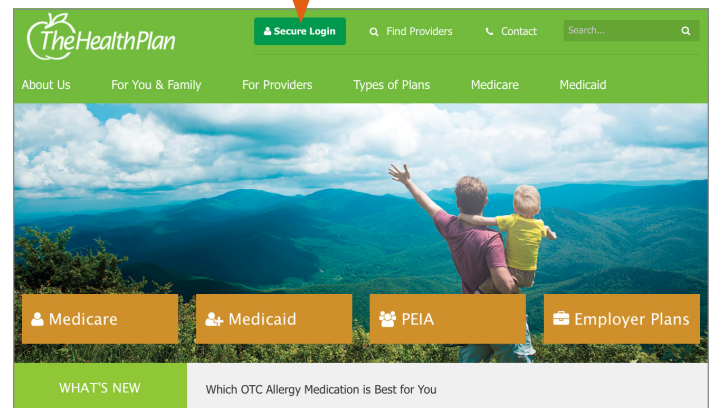
Member Portal QuickStart Guide

The Health Plan's member portal is convenient and easy to use.

- Search for an EOB
- View current enrollment status, coverage type, and coverage start date
- Access deductible amounts and copays


HOW DO I GET ACCESS TO THIS PORTAL?

Select [Secure Login](#) from [healthplan.org](#) or log on to [myplan.healthplan.org](#)



- **First-time users:** Click [Register](#) and choose [Member Registration](#) from the following page

MyPlan.HealthPlan.org
Register Log in



Home > Member Registration

Member Registration

We need to ask you a few questions to verify your identity. Your Member HID can be found on your ID card. If you do not have your ID card you can enter your social security number instead. Please enter your first and last name exactly as it appears on your ID card.

Member HID:
- OR -
SSN:

First Name:
Last Name:
Email:
Confirm Email:
Date of Birth:
 / /
Zip Code:

Please choose a User ID and Password for you to use each time you visit this website. The User ID must be at least six characters long.

User ID:
Password:
Confirm Password:

Password requirements

- At least one lowercase letter
- At least one uppercase letter
- At least one number
- At least one special character
- Be at least 8 characters
- Passwords must match

- At least one lowercase letter
- At least one uppercase letter
- At least one number
- At least one special character
- Be at least 8 characters
- Passwords must match

☒ By checking this option, you consent to receive information about your plan, reminders for screenings, health & wellness program information and tips on staying healthy. You will have the option to "unsubscribe" to the emails at any time.

Register >>

- Enter your member HID or social security number (SSN) to verify your identity
- Follow the instructions onscreen on how to create your password
- Once all password rules turn green, click 'Register'

NOW WHAT?

- You will receive a 'Thank You' screen with instructions on verifying your email
- Check your email for a noreply@healthplan.org message and follow directions on how to verify your email

CONGRATULATIONS!

- You can login and view your claims, coverage and benefit information

NEED HELP?

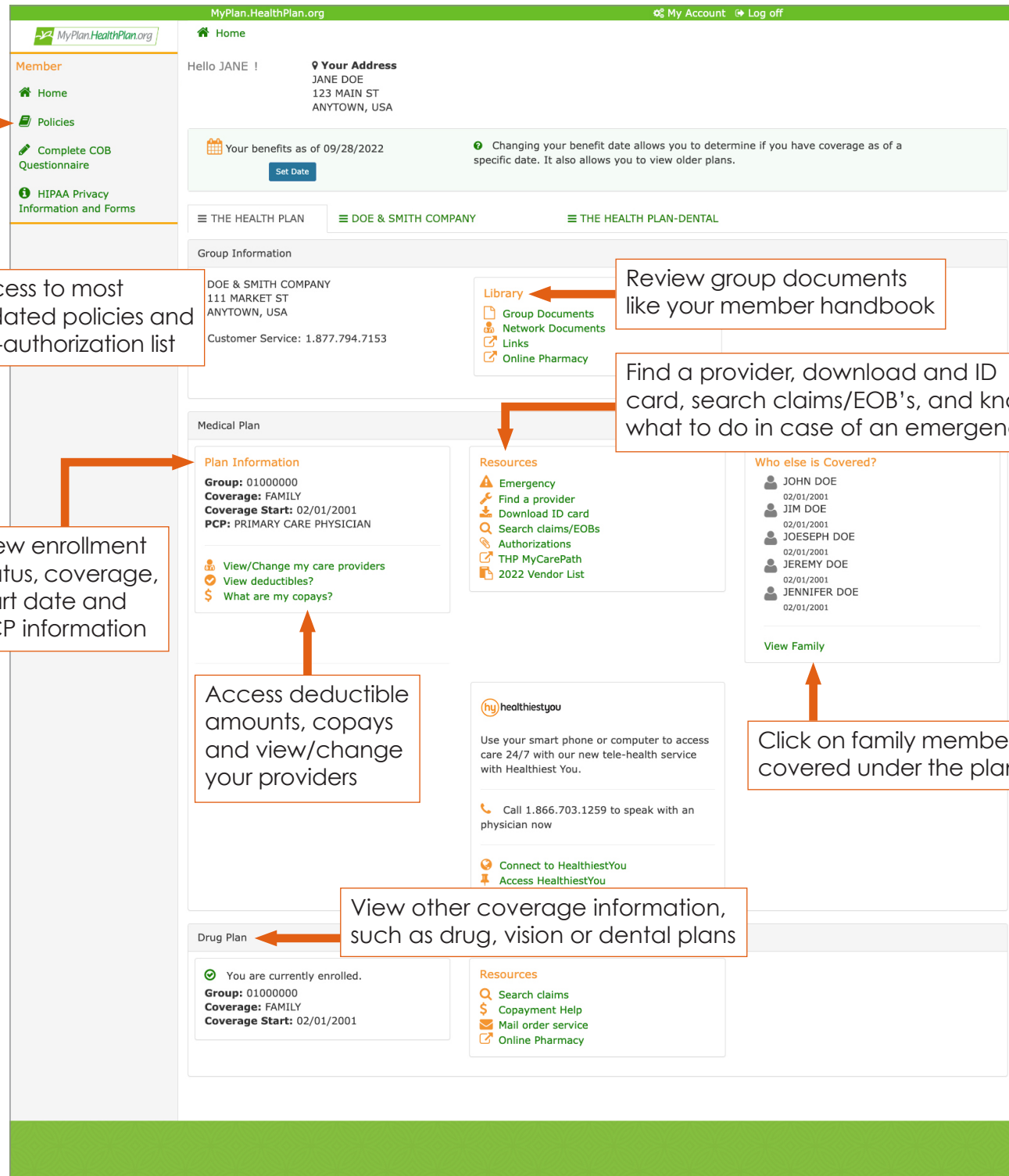
- After clicking 'Need Help,' click on one of the links for the help you need

FORGET YOUR USER ID or PASSWORD?

- It happens to the best of us. Click on 'Forgot User ID,' or 'Forgot Password,' follow prompts and enter your email address to recover

WHAT CAN I SEE?

- You can view your claims, benefit information, plan coverage and explanation of benefits (EOB).



MyPlan.HealthPlan.org My Account Log off

Member

- Home
- Policies
- Complete COB Questionnaire
- HIPAA Privacy Information and Forms

Hello JANE !

Your Address
JANE DOE
123 MAIN ST
ANYTOWN, USA

Your benefits as of 09/28/2022 [Set Date](#)

Changing your benefit date allows you to determine if you have coverage as of a specific date. It also allows you to view older plans.

THE HEALTH PLAN DOE & SMITH COMPANY THE HEALTH PLAN-DENTAL

Group Information

DOE & SMITH COMPANY
111 MARKET ST
ANYTOWN, USA
Customer Service: 1.877.794.7153

Library

- Group Documents
- Network Documents
- Links
- Online Pharmacy

Medical Plan

Plan Information

Group: 01000000
Coverage: FAMILY
Coverage Start: 02/01/2001
PCP: PRIMARY CARE PHYSICIAN

[View/Change my care providers](#)
[View deductibles?](#)
[What are my copays?](#)

Resources

- Emergency
- Find a provider
- Download ID card
- Search claims/EOBs
- Authorizations
- THP MyCarePath
- 2022 Vendor List

Who else is Covered?

- JOHN DOE
02/01/2001
- JIM DOE
02/01/2001
- JOSEPH DOE
02/01/2001
- JEREMY DOE
02/01/2001
- JENNIFER DOE
02/01/2001

[View Family](#)

Access deductible amounts, copays and view/change your providers

Access to most updated policies and pre-authorization list

Review group documents like your member handbook

Find a provider, download and ID card, search claims/EOB's, and know what to do in case of an emergency.

View enrollment status, coverage, start date and PCP information

Click on family members covered under the plan

View other coverage information, such as drug, vision or dental plans

Drug Plan

You are currently enrolled.
Group: 01000000
Coverage: FAMILY
Coverage Start: 02/01/2001

Resources

- Search claims
- Copayment Help
- Mail order service
- Online Pharmacy

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