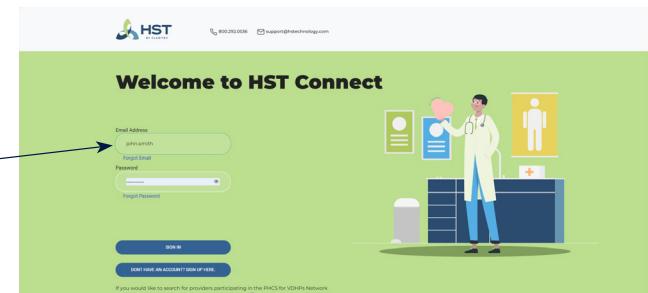


Vistara™: How to find a Network Provider on HST Connect®

To find a provider in your network, it is recommended that you log in or set up an account to view your plan's provider network offering.

1

Go to hstconnect.com.

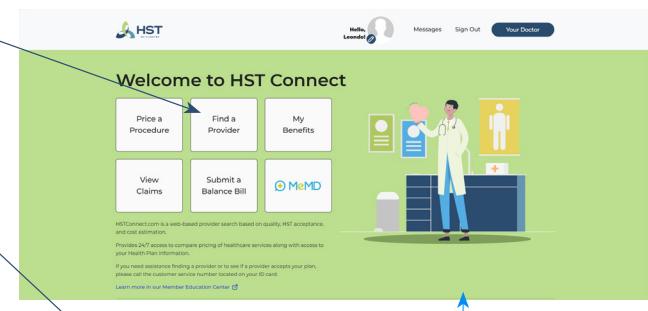

2

Once on the home screen you will either:

- Enter your username/password to sign in
- Sign up for an account

3

To find a provider, click here.



Enter the provider's name.

- Adjust the radius as needed
Example: select a different distance if the provider is more than 5 miles away
- Select the 'My Current Location' bubble
- Click 'Search'

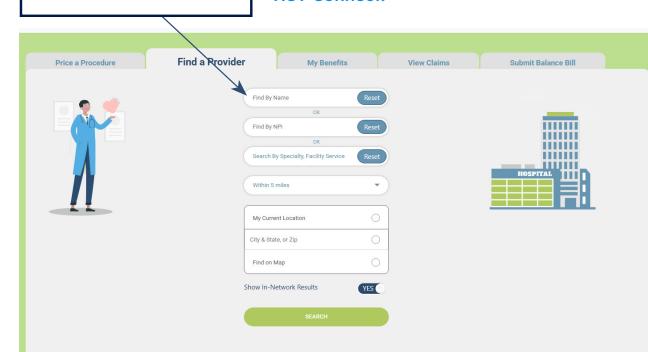
5

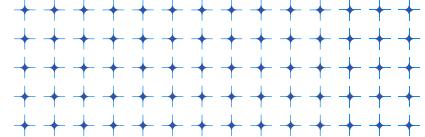
In the search results, look for the 'VDHP Acceptance' to determine if the provider shows a purple 'In Network' rating.

If your provider does not participate in one of our networks, you can nominate them in HST Connect.

6

If you have any questions or do not see your provider when searching, call us at 800-440-7427 and we will assist you.





How to find a Network Provider on HST Connect® *without logging in*

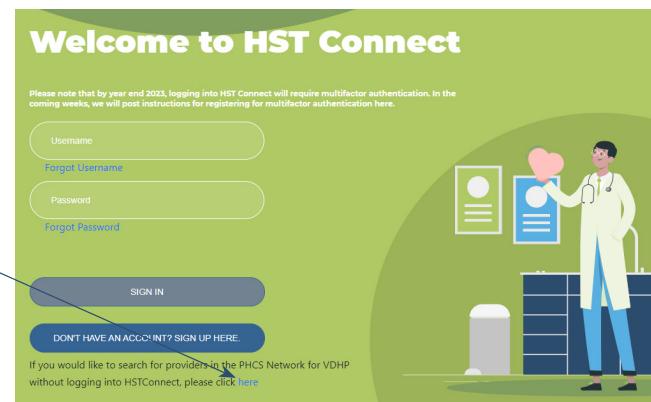
1

Go to hstconnect.com.

Please note, the PHCS for VDHP Network does not include major hospitals, so if you would like to search for a hospital location, please log into HST Connect

2

On the home screen, proceed without logging in.



3

On this search screen, enter the provider's name and city/state or zip code.

- Click 'Search'

4

All the search results that populate are in-network providers.

5

If you have any questions or do not see your provider when searching, call us at 800-440-7427 and we will assist you.

